

MARYLAND INSURANCE ADMINISTRATION

Governor Parris N. Glendening

Steven B. Larsen
Maryland Insurance Commissioner
(410) 468-2090

Dennis W. Carroll, Jr.
Deputy Commissioner
(410) 468-2002

Counsel
Christina Gerstung Beusch
(410) 468-2030
Chief Actuary
Donald P. Brandenburg
(410) 468-2040
Communications & Consumer Services
Tori Leonard
(410) 468-2004
Management Information Systems
Charles D. Mahon
(410) 468-2051

Fiscal & Support Services
Ilene M. Carroll
(410) 468-2372

Insurance Fraud
Ronald A. Sallow
(410) 468-2440

Inquiry & Investigation
William B. Bokel, Jr.
(410) 468-2403

Consumer Complaint Investigation
Joy Y. Hatchette
(410) 468-2029

Appeals & Grievances
Lisa Thorpe
(410) 468-2271
Consumer Resources
Patricia A. Mulford
(410) 468-2455
Life & Health
Sandy Raysor-Taylor
(410) 468-2256
Property & Casualty
Sandra Castagna
(410) 468-2341
Property & Casualty Agency Enforcement
Sandra Castagna
(410) 468-2341

Examination & Auditing
Ilona K. Klasons
(410) 468-2130

Admissions (Company Licensing)
William G. Lashley
(410) 468-2140
Auditing & Financial Analysis
Abraham John
Sandra J. Schmidt
(410) 468-2128/29
Financial Examinations
Lester C. Schott
(410) 468-2119

Licensing
Jean E. Bienemann
(410) 468-2393

Agent & Broker Licensing
Yvonne D. House
(410) 468-2387
Licensing Compliance Investigation
William E. Unkle
(410) 468-2388

Life & Health
Donna B. Imhoff
(410) 468-2201

Agency Investigations
John H. Riggle
(410) 468-2235
Managed Care Compliance
Thomas Marshall
(410) 468-2217
Market Conduct Examinations
Nelson D. Ayling
(410) 468-2235
Medical Director & Private Review Oversight
Elizabeth Edwards
(410) 468-2272
Rate & Forms Review
Howard Max
(410) 468-2205

Professional & Consumer Services
Lorenza Trotter
(410) 468-2451

Personnel
Norval E. Byrd
(410) 468-2461
Training & Facilities
John E. Dahne
(410) 468-2468

Property & Casualty
Robert J. Becker
(410) 468-2301

Market Conduct Examinations
Dudley B. Ewen
(410) 468-2321
Rate & Forms Review
Betty B. Weber
(410) 468-2320